

INF-0509/24

INFORME SOLICITUD DE ASISTENCIA
TESORERÍA DE LA SEGURIDAD SOCIAL
TSS

JULIO 08, 2024.-

Informe

Luego de un cordial saludo, sirva la presente para exponer consideraciones de la Oficina Gubernamental de Tecnologías de la Información y Comunicación (OGTIC), respecto al proceso de compra para la **renovación soporte plataforma monitoreo y administración activos tic manage engine**, el cual se nos ha presentado como dirección ejecutiva del gabinete de innovación y desarrollo digital.

Observaciones:

- Se adjunta carta de solicitud
- Se adjunta justificación de compra
- Se adjunta ficha técnica

A groso modo se solicita:

- 1 ManageEngine Service Desk Plus ManageEngine Service Desk Plus Multi-Language Enterprise Edition – Subscription Model – Annual Subscription fee for 50 Technicians (1000 nodes)– Vigencia Dec 2024-Dec 2025.
 - SKU: 46259.3SL
- 1 ManageEngine OpManager Essential Edition
 - Manage Engine OpManager Essential Edition – Perpetual Licensing Model Annual Support fee for 200 Devices Pack–Vigencia July 2024-July 2025.
 - Opmanager Annual Maintenance fee for Root Cause Analysis Add-On.
 - Manage Engine OpManager (6) – Perpetual Licensing Model – Annual Maintenance and Support fee for RackBuilder – Each Additional Rack.
 - Annual Maintenance fee for each additional OpManager VoIP Monitoring.
 - ManageEngine OpManager – Perpetual Licensing Model – Annual Maintenance and Support fee for 25 Workflows (Add-On).

- Manage Engine OpManager Professional Edition - AMS Model - Annual Maintenance and Support fee for Unlimited Users Pack.
- Annual Support fee for NCM 300 Devices Pack.
- Annual Support fee for 50 Monitors APM Plugin.
- Annual Maintenance and Support fee for APM Insight for Java Web Transaction Monitoring Add On APM Plugin.
- Single Installation License fee for APM Insight .Net Agent Add On APM Plugin.
- Manage Engine OpManager - Perpetual Licensing Model - Annual Maintenance and Support fee for CMDB (Plug-in) (2 Technician 250 nodes).
- Annual Maintenance and Support fee for 100 NFA Interfaces.
- Single Installation License fee for Capacity Planning Addon.
- Single Installation License fee for ASAM Addon per interface.
- Single Installation License fee for NBAR & CBQoS add-on.
- Manage Engine OpManager Professional Edition-AMS Model - Annual Maintenance and Support fee for 5 URLs. 70212.34M "
- 1 ManageEngine ADAudit
 - ManageEngine ADManager Plus Professional Edition - Annual subscription fee for 1 Domain (Unrestricted Objects) with 5 help desk Technician-Vigencia - Nov 2024 - Nov 2025.
 - ADAudit Annual subscription fee for 10 Domain Controllers-Vigencia - Nov 2024- Nov 2025.
 - ADAudit Annual subscription fee for 5 File Servers.
 - ADAudit Annual subscription fee for 50 Member Servers.
 - SKU: 87036.6S
- 1 ManageEngine Endpoint Central
 - ManageEngine Endpoint Central UEM Edition - Subscription Model - Annual subscription fee for 1000 endpoints and Single User License- July 2024 - July 2025.
 - ManageEngine Endpoint Central Multi- Language Pack - Subscription Model - Annual subscription fee for Multi-Language Pack License. 85511.0S5N

- 1 ManageEngine Plus Profesional
 - Paquete de 30 Horas para Upgrade, capacitacion y migracion.
 - SKU: ITSM-HS

Conclusión:

Luego de revisar la documentación aportada, verificar la solicitud y sus soportes, evaluamos las especificaciones técnicas y consideramos que cumplen con todos los aspectos necesarios requeridos y no solapan ningún proyecto que haya de ejecutarse desde la Agenda Digital 2030.

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Encargado de División de Consultoría Digital

Oficina Gubernamental de Tecnologías de la Información y Comunicación
(OGTIC)